



## General conditions of sale

The following conditions apply to all offers, quotes, work orders, purchase orders, orders, deliveries, contracts and other documents in which commitments could prove to Hasselt University, excluding the own conditions of the customer, even if these are subsequently communicated. All other terms of the customer (including, general conditions of the customer) are regarded as non-existent.

For scientific services the conditions listed under "Conditions for scientific services" are applicable.

### 1. Offers / Purchase orders

- a) Prices and conditions, whether oral or written quoted, apply thirty (30) days after the offer date.
- b) The agreement is confirmed by a signed copy of this tender, within the aforementioned period, to provide the University of Hasselt, whose contact details are indicated on the offer.
- c) Hasselt University has the right to correct mistakes by showing that the prices specified differ to a significant extent in the offer or agreement of the price normally charged to its clients.

### 2. Amount

The amounts mentioned in this offer exclude VAT and possible bank costs, which will be charged to the client. Travel fees are likewise excluded in the offer. If a private car is used, a kilometre fee of thirty-five euro cents (€ 0,35) per kilometre will be charged in addition to a fee compensating the travel time.

### 3. Payment

Unless otherwise mentioned in the offer, the Hasselt University shall invoice the amounts due after performance of the services. Invoices are to be paid within thirty (30) days starting from the date of invoice. Payments are done by transferring the amount to IBAN account number BE77 0010 1870 7942 of the UHasselT, in the offer's currency. If payment terms are not respected, the outstanding amount will be increased by law with an interest rate of eight percentage (8%) per month and an additional administration fee of one hundred and five euro (€ 105). In the event parties agreed to interim payments, all outstanding services will be suspended if payment terms are not respected.

### 4. Complaint

Complaints regarding delivery should be made within 8 days after delivery by registered post to UHasselT. Complaints regarding the invoice must be made within 8 days after the invoice date by registered post at UHasselT. Reporting complaints gives the buyer nor the right to defer payment of the price or to suspend, even in part.

### 5. Choice of law

This agreement shall be construed in accordance with the laws of Belgium. The parties hereby submit to the exclusive jurisdiction of the courts of Hasselt in case of disputes that might arise out of or in connection with this agreement that cannot be settled amicably between the parties.

### 6. Other conditions

These general conditions of sale shall not affect provisions in agreements between the Hasselt University and the customer, including in particular - but not limited to - agreements in the context of contract research, project research and scientific services. All provisions of such agreements remain valid. In the event of any conflict between these terms and conditions and the provisions of the aforementioned agreements, the provisions of the aforementioned agreements take precedence.